

## FAQ:

### Q: How will I know when my results are completed and are sent to the clinic?

Our friendly reception staff will give you a call once your results have been checked by the doctor and have requested either a urgent or a non-urgent appointment. However, if you want to confirm, please do not hesitate to call our clinic to follow up your results. Our reception staff will gladly help you. Our additional services include reminders about health assessments and seasonal influenza vaccinations.

### Q: What personal information do we collect?

The information we will collect about you includes your:

- Names, date of birth, addresses, contact details
- Medical information including medical history, medications, allergies, adverse events, immunisations, social history, family history and risk factors
- Medicare number (where available) for identification and claiming purposes
- Healthcare identifiers

### Q: Can I make a complaint or give a suggestion?

Of course you can! You can make a complaint or give your suggestion in one of two ways.

- 1) We have a complaint form in our clinic. We highly appreciate any feedback, to help us make your experience with your GP better.
- 2) You can also make a complaint directly to the Health Protection service. Call 02 6205 1700 to make your complaint. You can also email them at [hps.act.gov.au](mailto:hps.act.gov.au). For more information, please visit their website at [www.health.act.gov.au](http://www.health.act.gov.au)

My GP Gungahlin is always looking for ways to improve the service provided for you and your family. Feedback and suggestions are always appreciated.

Our practice privacy policy statement can be found in our website or at reception.

## Our General Practitioners:



**Dr Srinivas Vure** (GP, Director) has opened "My GP Gungahlin" in 2016 and Dr Vure has special interest in chronic disease management such as diabetes, asthma, aged care, chronic lung disease, obesity and child health. Dr Vure graduated from India in 2000 and moved to UK and gained experience in Emergency medicine. Dr Vure has migrated to Australia in 2005 and focused on pursuing his career in General Practice and gained wide experience in working in rural Australia before moving Canberra. He also holds a Diploma in Child Health (from Children Hospital Westmead) and experienced in working with indigenous community by working at Winnunga Medical Centre, Canberra. In addition to the spending time in the clinics, Dr Vure spends an enormous amount of time in managing this practice smoothly.

**Dr Niral Shah**. Dr. Niral Shah is a Fellow of the RACGP and graduated from India and also completed his specialist Orthopaedic training in India. He moved to Australia in 2005 and joined the General Practice in 2012. Dr Shas's interests are not only limited to treat general medical ailments but also interested in minor procedures, skin cancer surgery, children's health and musculoskeletal problems"

**Dr Saima Mustafa** (GP)'s interests include Woman's and child health and Chronic disease management, minor skin procedures and insertion of Implanon and iron infusions.

**Dr Muhammad Irfan Ul-Haq** graduated in 1994 from Lahore, Pakistan. Then he has worked in cardiology for 3 yrs. He moved to Australia in 2002 and worked in major teaching hospitals of NSW. Dr Ul-Haq also have completed his Basic Physicians Training and can manage general medicine patients like Diabetes, asthma and Cardiovascular diseases. He has training in Addiction medicine and can also address pain issues.

**Dr Preeth Prakash** graduated from Chennai, India in 2007 and was trained as a GP in the U.K. She worked in the United Kingdom for 12 yr before moving to Australia. Dr Preeth has a holistic patient centred approach with a keen interest in Womens and child health.



# My GP Gungahlin

Your Health Care Solution!

### My GP Gungahlin

Shop 113  
43 Hibberson St  
Gungahlin ACT 2912

Phone: 02 6255 6000

Fax: 02 6255 6333

Online Booking:

Please Visit [www.mygpgungahlin.com.au](http://www.mygpgungahlin.com.au)

Open Monday to Friday

9 AM-6:30 PM

Sunday 9 AM - 1:30 PM

### CALMS After Hours Service

PO Box 5006 Garran ACT 2605  
Northside | Southside | Tuggeranong  
Phone: 1800CALMS (1800422567)  
For more information please visit,  
[www.calms.net.au](http://www.calms.net.au)

### The National Home Doctor

The National Home Doctor service can be contacted on 1300SICK (13007425).  
For more information please visit,  
[www.homedoctor.com.au/about-us](http://www.homedoctor.com.au/about-us)

PH: 02 6255 6000

Fax: 02 62556333

Online Bookings:

[www.mygpgungahlin.com.au](http://www.mygpgungahlin.com.au)



# My GP Gungahlin

## About Us:

At My GP Gungahlin we are committed to providing you, our patient with comprehensive medical care for all your family.

We are a mixed billing practice, conveniently located on the Light Rail terminus and around the corner from the Gungahlin bus interchange. There is abundant parking in the Coles and old Aldi carparks.

Our practice is open 6 days per week. We have several doctors with whom appointments can be made. Please call our friendly reception staff for an appointment on 6255 6000.

My GP Gungahlin has been open since April 2016 by Dr Srinivas Vure, and has grown and changed since then.

We aim for holistic care for you, our patient. To achieve this we have a dietician, geriatrician, and psychiatrist on staff. X-ray/imaging services, pharmacies, physiotherapy and pathology rooms are within a few meters of our front door.

Our team are committed to clinical excellence. All of our team members stay up to date with the advances in medicine. Our record system is fully computerized which enables us to maintain a high level of confidentiality.

Our practice is a mixed billing practice. A fee is charged for procedures such as minor surgery and travel vaccines. Please check the fees with the receptionists.

## GENERAL PRACTITIONERS

### Dr Srinivas Vure

MBBS FRACGP DCH

### Dr Niral Shah

MBBS FRACGP DCH

### Dr Saima Mustafa

General Practitioner

### Dr Preeth Prakash

General Practitioner

### Dr Muhammad Irfan Ul-Haq

GP Registrar

## ALLIED HEALTH

### Our Dietitian

### Mr Asheesh Saxena

Accredited Practicing Dietitian (APD) and Accredited Nutritionist (AN). Eat Aware can provide you with expert nutrition and dietary advice that are personalised to your individual needs. Bookings available on Sundays

### Exercise Physiologist

### Mr Nicholas Kwong

Nicholas is an Accredited Exercise Physiologist from Canberra who has experience working with a wide variety of conditions, injuries, and illnesses. He has worked on all manner of individuals spanning from athletes to the elderly. He is qualified to treat any sort of musculoskeletal, cardiovascular, metabolic, pulmonary, neurological, or psychological condition and injury through the use of exercise, physical activity, and lifestyle changes.

## Dietitian & Diabetes Educator

### Dr Madhuri Velagala

Madhuri holds B.Sc., M.Sc., PhD (Food and Nutritional Sciences) from India. Since moving to Australia had completed advanced courses relating to Diabetes management (UTS, Sydney), Sports Nutrition (SDA, Canberra), Bariatric pre and post-surgery management (DAA), Optifast VLCD Accredited Health Professional, Pediatric Nutrition (DAA), Eating disorders management. Madhuri has worked for more than 20 years in different roles relating to Human Nutrition.

### Registered Psychologist

### Mrs Helen Vlahos

Helen is a registered Psychologist and has been working as a Psychologist for fifteen years and has enjoyed working in private, government and non government organizations. She specializes in working with all age groups but has extensive experience and particular passion working with children and adolescents. She has had the opportunity to work with them in private practice, Foster care and also at Primary and High Schools. She has experience in working with parents/care-givers and is qualified to educate and facilitate the internationally acclaimed 'Circle of Security' parenting program.

## Our Specialists

### Dr Muhammad Choudhry (Geriatrician)

Dr Choudhry prides himself on her personalised approach to his patients. As he is a specialist in aged care, he is able to give you an in depth consultation. He is bulkbilling for Medicare. He is available every third Sunday of the month.

### Dr Lakhwinder Bhatia (Psychiatrist)

Dr Lakhwinder Bhatia is a consultant specialist psychiatrist. His areas of interest include: Mood disorders such as Depression and Bipolar Disorder. Anxiety disorders including Panic disorders, Obsessive Compulsive Disorders, PTSD, Grief and Adjustment Disorders, Psychotic disorder.

