

FAQ:

Q: How will I know when my results are completed and are sent to the clinic?

Our friendly reception staff will give you a call once your results have been checked by the doctor and he has requested either a urgent or a non-urgent appointment. However, if you want to confirm, please do not hesitate to call our clinic to follow up your results. Our reception staff will gladly help you. Our additional services include reminders about health assessments and seasonal influenza vaccinations.

Q: What personal information do we collect?

The information we will collect about you includes your:

- Names, date of birth, addresses, contact details
- Medical information including medical history, medications, allergies, adverse events, immunisations, social history, family history and risk factors
- Medicare number (where available) for identification and claiming purposes
- Healthcare identifiers
- Health fund details

Q: Can I make a complaint or give a suggestion?

Of course you can! You can make a complaint or give your suggestion in one of two ways.

- 1) We have a complaint form in our clinic. We highly appreciate any feedback, to help us make your experience with your GP better.
- 2) You can also make a complaint directly to the Health Protection service. Call 02 6205 1700 to make your complaint. You can also email them at hps.act.gov.au. For more information, please visit their website at www.health.act.gov.au

My GP Gungahlin is always looking for ways to improve the service provided for you and your family. Feedback and suggestions are always appreciated.

Extended Information about the following

Doctors:

Dr Srinivas Vure (GP, Director) has a special interest in child health, diabetes, asthma, aged care chronic lung disease, obesity and chronic disease management. Dr Vure graduated from India in 2000. After migrating to Australia in 2005 he has worked in rural Australia and in the UK, before opening My GP Gungahlin. He holds a diploma in child health and has experience working in the Winnunga Medical Centre.

Dr Niral Shah (GP)'s interests are minor procedures, skin cancer surgery, children's health and musculoskeletal problems- fracture management. Dr. Niral Shah is a Fellow of the RACGP. Dr. Shah has graduated from India. He has completed his specialist Orthopaedic training in India. He moved to Australia in 2005 and initially worked as Orthopaedic registrar in Central Queensland, Tweed heads and then in Canberra. He also has academic qualification and work experience in Hospital Administration. He joined the General Practice in 2012 and obtained his fellowship by working in rural and urban general practices in ACT and South East NSW. Niral enjoys the wide range of challenges provided by all aspects of General Practice. He is passionate about improving access to health care and service delivery in particular to patients with musculoskeletal problems.

Dr Cadressan Villepin (GP)'s interests are chronic disease management and emergency medicine. Dr. Villepin is originally from Mauritius and has since worked in the UK. Having migrated to Australia in 2007 he has practiced as an Emergency doctor in The Canberra Hospital Emergency Department for 6 years. He has since been working in our ACT clinics to provide GP care to the communities. Cad has plenty of rural general practice experience from working at Cooma. Cad shall be available for appointments on Monday and Wednesday at My GP Gungahlin and Tuesdays, Thursdays and Fridays at Scullin Medical Practice.



My GP Gungahlin

Your Health Care Solution!

My GP Gungahlin

Shop 113
43 Hibberson St
Gungahlin ACT 2912

Phone: 02 6255 6000

Fax: 02 6255 6333

Online Booking:

Please Visit www.mygpgungahlin.com.au

Open Monday to Friday

9 AM-6:30 PM

Saturday variable hours (please call the practice)

Sunday 9 AM - 1:30 PM

CALMS After Hours Service

PO Box 5006 Garran ACT 2605

Northside | Southside | Tuggeranong

Phone: 1800CALMS (1800422567)

For more information please visit,

www.calms.net.au

The National Home Doctor

The National Home Doctor service can be contacted on 1300SICK (13007425).

For more information please visit,

www.homedoctor.com.au/about-us

PH: 02 6255 6000

Fax: 02 62556333

Online Bookings: www.mygpgungahlin.com.au



My GP Gungahlin

About Us:

At My GP Gungahlin we are committed to providing you, our patient with comprehensive medical care for all your family.

We are a predominately a **bulk billing** practice, conveniently located on the Light Rail terminus and around the corner from the Gungahlin bus interchange. There is abundant **parking** in the Coles and Aldi carparks.

Our practice is open 7 days per week. We have several doctors with whom appointments can be made. Please call our friendly reception staff for an appointment on 6255 6000.

My GP Gungahlin has been open since April 2016 by Dr Srinivas Vure, and has grown and changed since then.

We aim for holistic care for you, our patient. To achieve this we have a dietician, geriatrician, gynecologist, psychiatrist and Pediatrician on staff. X-ray/imaging services, pharmacies, physiotherapy and pathology rooms are within a few meters of our front door.

Our team are committed to clinical excellence. All of our team members stay up to date with the advances in medicine. Our record system is fully computerized which enables us to maintain a high level of confidentiality.

Our practice bulk bills most appointments including weekend sessions. A fee is charged for procedures such as minor surgery and travel vaccines. A fee of \$85 is charged for appt after 6:15pm. Please check the fees with the receptionists.

GENERAL PRACTITIONERS

Dr Srinivas Vure

MBBS FRACGP DCH

Dr Cadressen Villepin

MBBS FRACGP

Dr Niral Shah

MBBS FRACGP DCH

Dr Saima Mustafa

GP Registrar

Dr Peranevi Thayaparan

GP Registrar

Dr Muhammad Irfan Ul-Haq

GP Registrar

ALLIED HEALTH

Our Dietitian

Mr Asheesh Saxena

Accredited Practicing Dietitian (APD) and Accredited Nutritionist (AN). Eat Aware can provide you with expert nutrition and dietary advice that are personalised to your individual needs. Bookings available on Sundays

Mental Health Social Worker

Mrs Mariemma Sebastian

Mariemma is our mental health social worker specialises in counselling the adult and adolescent for depression, anxiety, drug and alcohol related health problems. She has special interest in DBT and CBT.

Dr Sunil Esampalli

Dr. Esampalli specializes in Paediatric respiratory diseases and General Paediatrics. He works monthly once with us whilst he is based at Calvary Private Hospital.

Our Gynaecologist/Obstetrician

Dr Sonia Hossain

Dr Sonia Hossain is a specialist obstetrician and gynaecologist with over 10 years clinical experience in Australia. Dr Sonia works every fourth Friday .

Our Geriatrician

Dr Muhammad Choudhry

Dr Choudhry prides himself on her personalised approach to his patients. As he is a specialist in aged care, he is able to give you an in depth consultation. He is bulkbilling for Medicare. He is available every third Sunday of the month.

Our Psychiatrist

Dr Lakhwinder Bhatia

Dr Lakhwinder Bhatia is a consultant specialist psychiatrist. He accepts the referrals for age between 18 yr to 65 yr. His areas of interest include: Mood disorders such as Depression and Bipolar Disorder. Anxiety disorders including Panic disorders, Obsessive Compulsive Disorders, PTSD, Grief and Adjustment Disorders, Psychotic disorder.

Our Paediatrician