

## FAQ:

**Q: How will I know when my results are completed and are sent to the clinic?**

Our friendly reception staff will give you a call or send you a message once your results have been checked by the doctor and he has requested either a urgent or a non-urgent appointment. However, if you want to confirm, please do not hesitate to call our clinic to follow up your results. Our reception staff will gladly help you. Our additional services include reminders about health assessments and seasonal influenza vaccinations.

**Q: Can I make a complaint or give a suggestion?**

Of course you can! You can make a complaint or give your suggestion in one of two ways.

- 1) We have a complaints/suggestion box in our clinic. We highly appreciate any feedback, to help us make your experience with your GP better.
- 2) You can also make a complaint directly to the Health Protection service. Call 02 6205 1700 to make your complaint. You can also email them at [hps.act.gov.au](mailto:hps.act.gov.au). For more information, please visit their website at [www.health.act.gov.au](http://www.health.act.gov.au)

My GP Gungahlin is always looking for ways to improve the service provided for you and your family. Feedback and suggestions are always appreciated.

Our practice privacy policy statement can be find in our website or at reception



**My GP Gungahlin**

**My GP Gungahlin**  
Shop 113  
43 Hibberson St  
Gungahlin ACT 2912

Phone: 02 6255 6000  
Fax: 02 6255 6333  
Online Booking: Please  
Visit

[www.mygpgungahlin.com.au](http://www.mygpgungahlin.com.au)  
Open Monday to Friday  
9AM-7:15 PM  
Saturday 9AM - 5PM  
Sunday 9AM - 4PM

**CALMS After Hours Service**  
PO Box 5006 Garran ACT  
2605

Northside | Southside | Tuggeranong  
Phone: 1300 422 567  
For more information please  
visit [www.calms.net.au](http://www.calms.net.au)



**My GP Gungahlin**

PH: 02 6255 6000  
Fax: 02 62556333  
Online Bookings: [www.mygpgungahlin.com.au](http://www.mygpgungahlin.com.au)



## My GP Gungahlin

### About Us

My GP Gungahlin opened in April 2016 and is committed to provide comprehensive medical care for your whole family. We have qualified doctors and modern equipment and procedure rooms.

You can effortlessly make an appointment by calling our friendly reception staff or make your booking online by visiting our website. [www.mygpgungahlin.com.au](http://www.mygpgungahlin.com.au)

We are conveniently located in heart of the Gungahlin town centre with abundant parking facility.

We are open 7 days a week and we bulkbill weekdays 9AM - 5PM. We bulkbill weekends too!

Our opening hours are 9 AM-7:15 PM on weekdays, Saturday 9AM-5PM and Sunday 9AM-4PM.

Please visit our website for more information at [mygpgungahlin.com.au](http://mygpgungahlin.com.au)

## OUR DOCTORS

### **Dr Srinivas Vure**

MBBS FRACGP DCH

### **Dr Cadressen Villepin**

MBBS FRACGP

### **Dr Niral Shah**

MBBS FRACGP DCH

Dr Anitha Vutukuru

MBBS FRACGP DCH

### **Dr Samsudeen Balogun**

MBBS FRACGP MPH

All our doctors are experienced, well trained professionals that can assist you with your health problems.

Our services include Chronic Disease Management, Child Health, Adult Immunisations, Procedures; such as skin cancer checks, Wound management and dressings etc., Women's Health, Men's Health, Mental Health and Aged Care.



## ALLIED HEALTH

We also have a dietitian, a physiotherapist and a psychologist in our clinic.

Please contact our friendly reception staff or visit our website for allied health service charges

### **Eat Aware: Our Dietitian**

#### **Mr Asheesh Saxena**

Accredited Practicing Dietitian (APD) and Accredited Nutritionist (AN). Eat Aware can provide you with expert nutrition and dietary advice that are personalised to your individual needs. Bookings available every Thursday.

### **Flex Out Physiotherapy**

#### **Ms Lindsay Strood**

Flex Out Physiotherapy prides itself on its personalised patient approach. Our physiotherapists believe in a practice based on manual therapy, with emphasis on the principals of early mobilisation, massage, strengthening and stretching. Bookings Available every Monday and Wednesday.

### **Our Psychologist: Dr Manuela Habicht**

Dr Manuela Habicht provides a variety of psychotherapies (CBT, ACT, IPT, DBT, psychodynamic psychotherapy) for children, adolescents, adults and elderly people and adjunct therapies such as clinical hypnosis and EMDR for the treatment of clinical disorders and personality disorders. Bookings available every Friday.